



Wakaw Primary Health and Collaborative Emergency Centre



June 2016

Healthiest people ~ Healthiest communities ~ Exceptional service

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Collaborative Emergency Centres



History

In 2011, the Saskatoon Health Region changed the designation of the Wakaw Hospital to a Health Centre with the reduction of services to outpatient care because of the inability to recruit physicians to the community.

History

A Primary Health Care Clinic was later established in the Wakaw facility .

Clinic transitioned into the SHR in October of 2014.

History

Primary Health Care Services:

- Lab/X-ray
- Home Care
- Occupational and Physical Therapy
- LiveWell Chronic Disease Management (exercise therapy, dietician, diabetic nurse educator)
- Mental Health and Addiction Services
- Population and Public Health

History

In October of 2013, the Ministry of Health announced that a Collaborative Emergency Centre (CEC) would be established in Wakaw.

History

Community Health Councils



Community Engagement



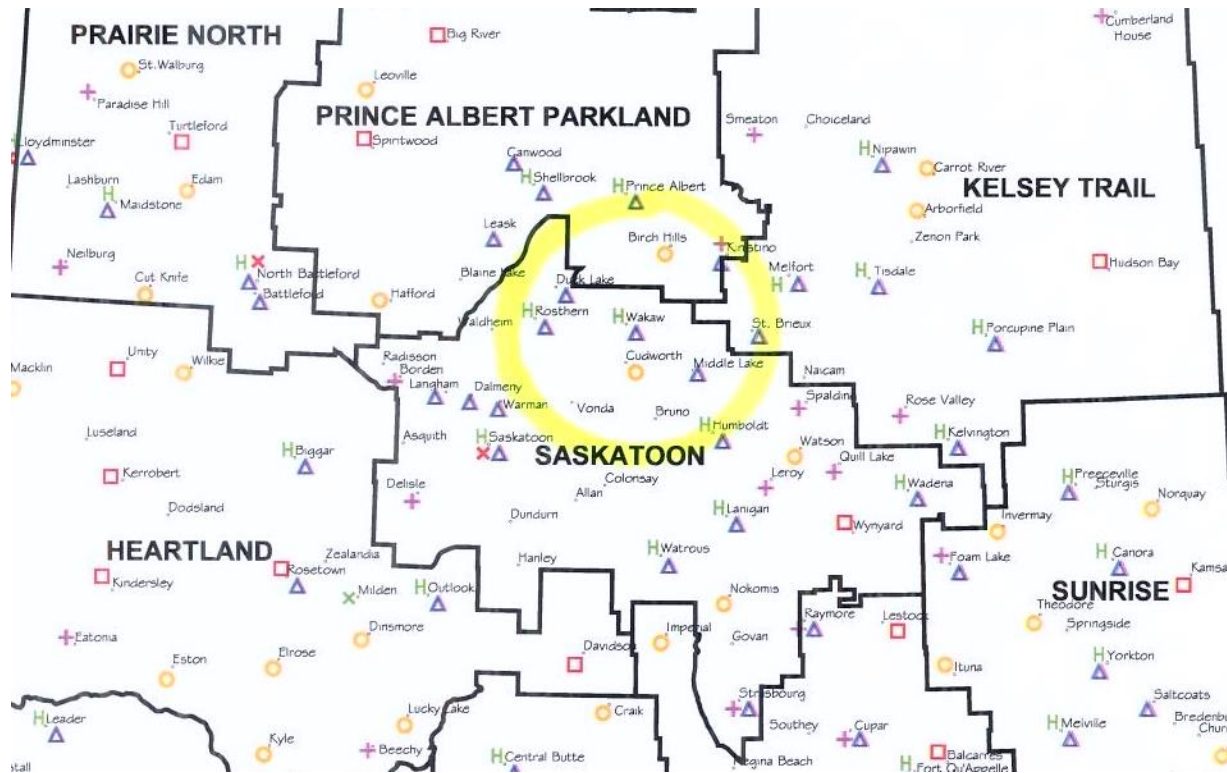
Wakaw-Cudworth CEC Development
Committee

History

The committee was formed with representation from

- Town of Wakaw
- Town of Cudworth
- Village Resort of Wakaw Lake
- Domremy
- St. Isidore de Bellevue
- One Arrow First Nation
- R.M. of Hoodoo
- R.M. of Fish Creek
- Saskatoon Health Region

Service Area



Implementation

Design Considerations:

- **Facility Needs**
- **Equipment Needs**
- **Staffing Needs**
- **Training Needs**
- **Communication Needs**

New Collaborative Emergency Centres will be created in smaller communities across the province.

Services in each centre will match the needs of the individual communities, while sharing common features:

- same or next-day medical appointments
- collaborative care teams (a mix of professionals who work in primary health care) working closely together—ideally under one roof
- extended hours and expanded services for primary care
- 24–7 access to emergency care
- access, equipment, training, and other features of the emergency centre will be based on the standards for quality care

Staged Implementation

Stage 1 May 2014

Monday – Friday 8 am to 4pm (regular clinic hours)

Clinic Extended Hours:

- Wednesdays until 8 pm
- Saturdays from 8 am to 12 pm

Staged Implementation

Stage 2 Sept 2014

Access to the Centre from 8 am to midnight seven days a week with a paramedic team.

- Advanced Care Paramedic (ACP)
- Intermediate or Primary Care Paramedic

Staged Implementation

Stage 2

Currently, the Paramedic Team has the support of the Rosthern On Call physician by phone.

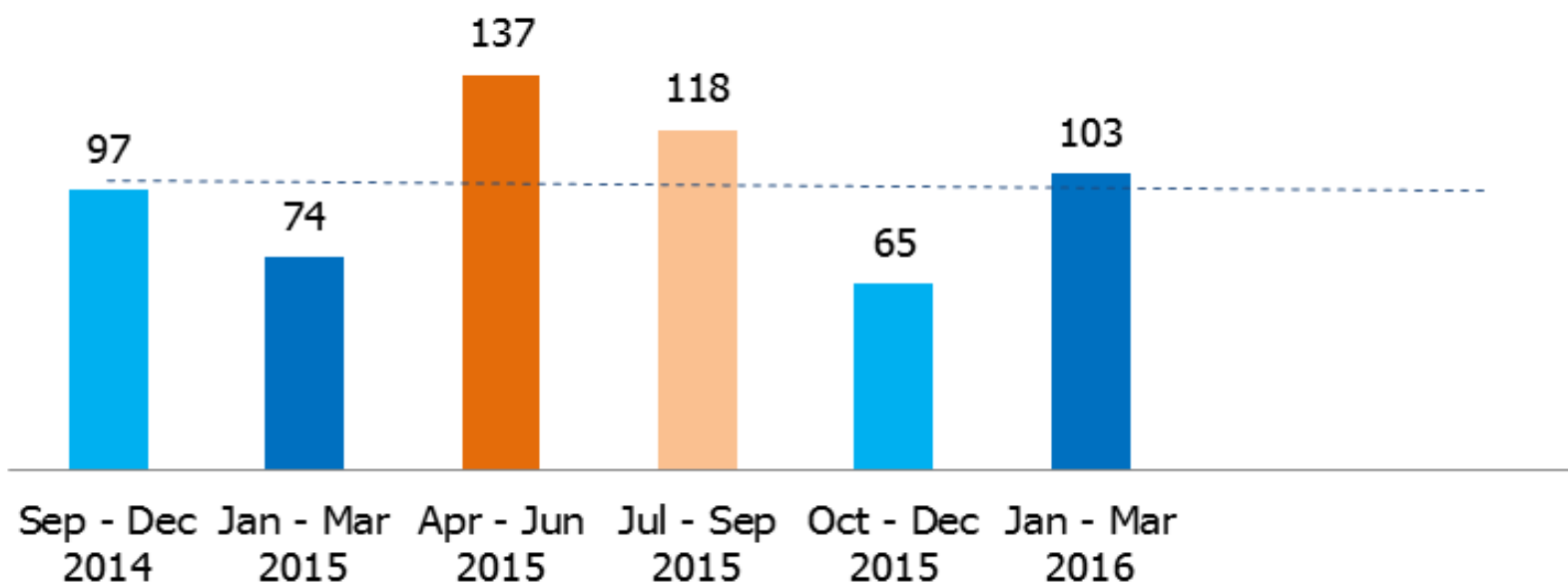
The physician is consulted with each patient visit.

The treatment plan will be to:

- Treat → Release
- Treat → Return
- Treat → Transfer

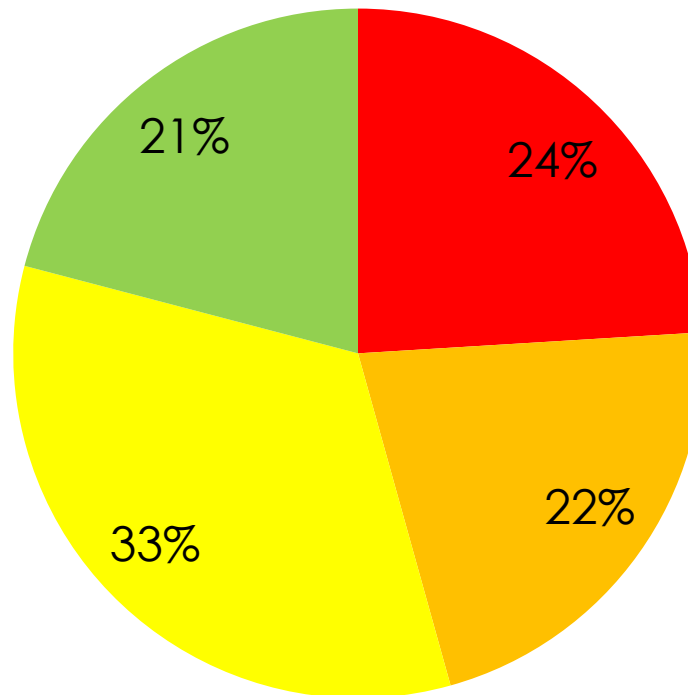
Statistics

CEC WAKAW - # PATIENTS SEEN BY QUARTER - Sep 2014 to Mar 2016 (N=594)

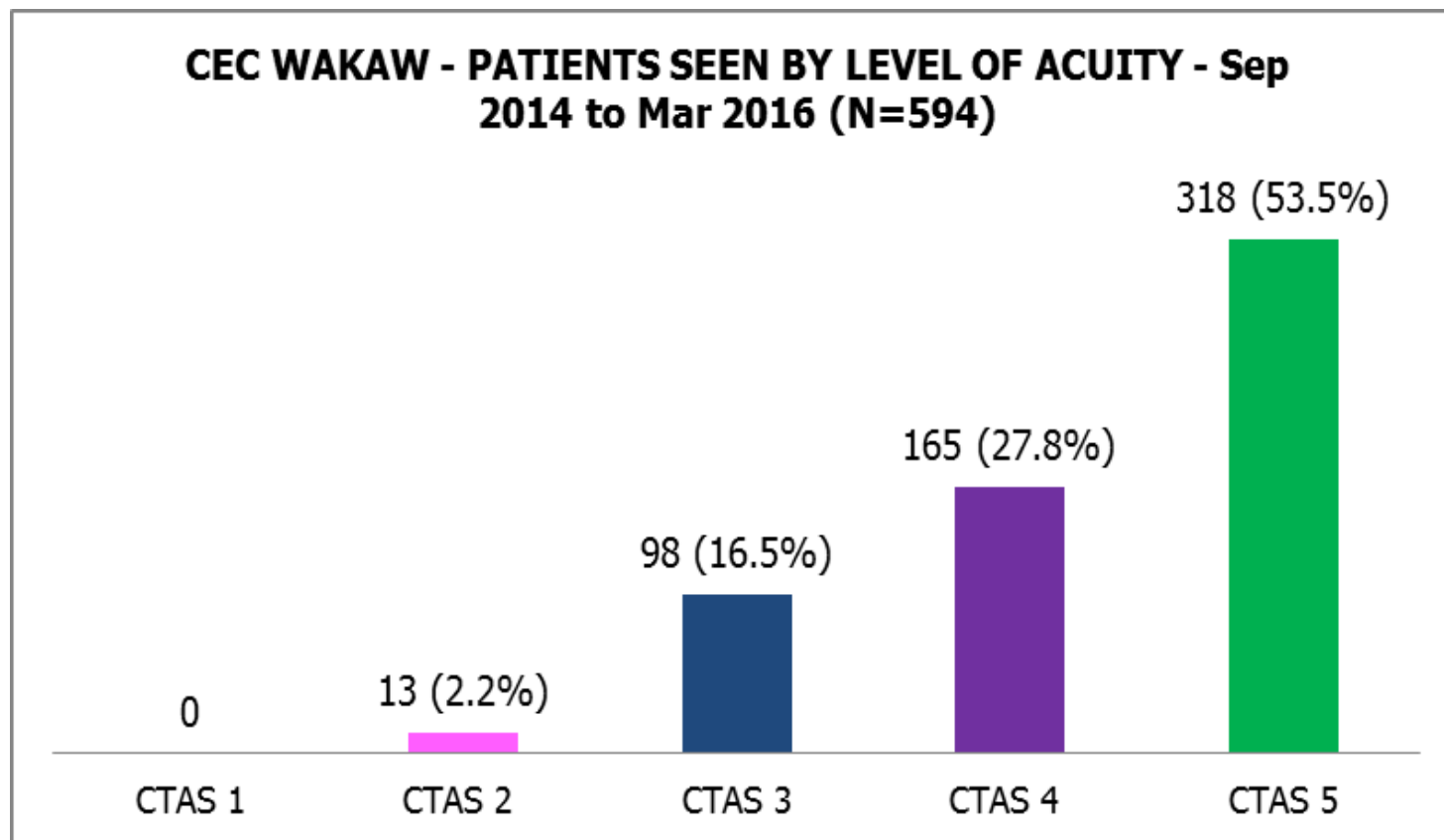


Visit % by CEC

■ Wakaw ■ Canora ■ Shaunavon ■ Maidstone



Statistics



Statistics

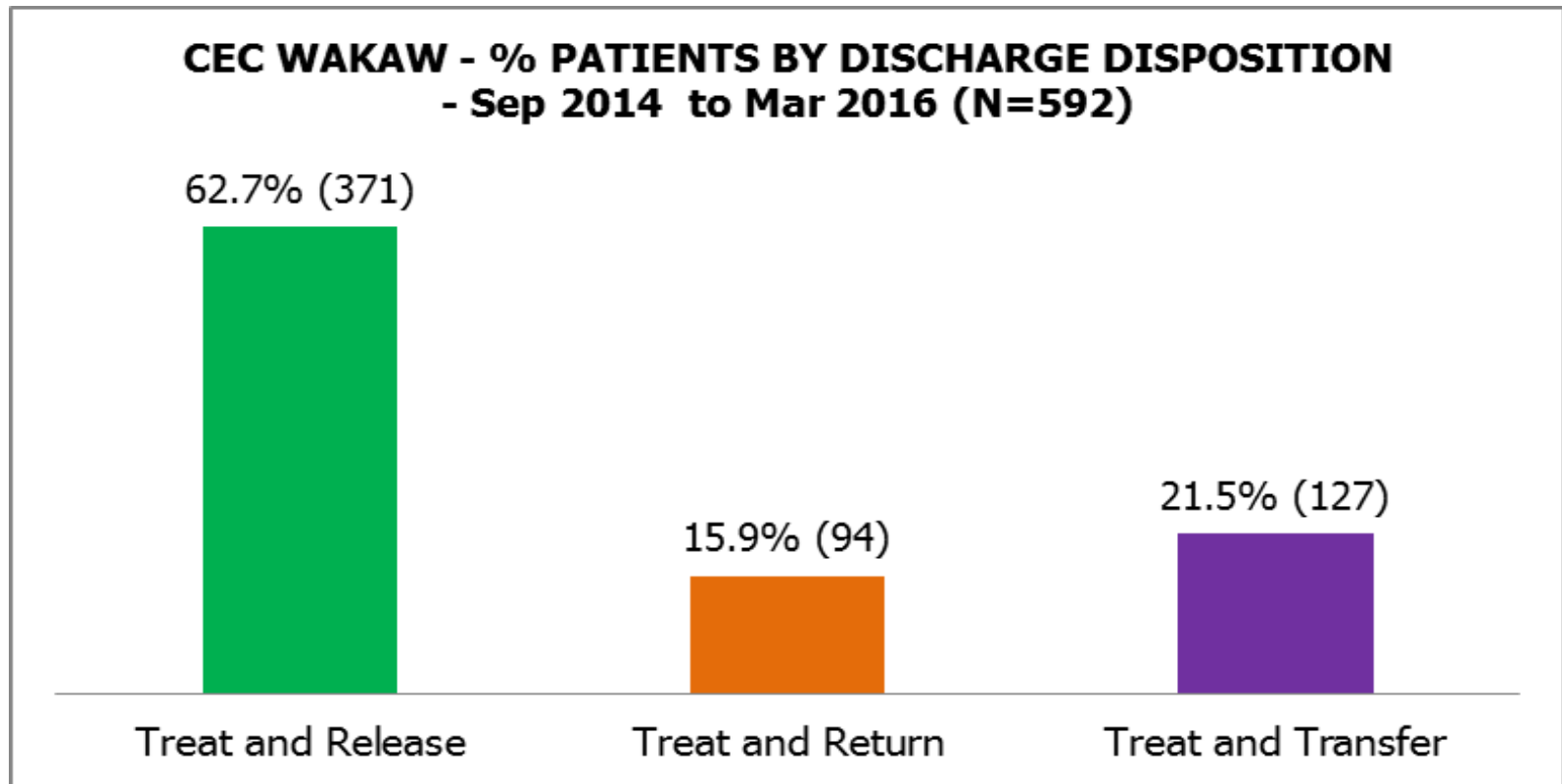
Presenting Complaints:

- Abdominal pain
- Ear ache
- Laceration
- Localized swelling
- Upper extremity pain
- Cough

Services provided:

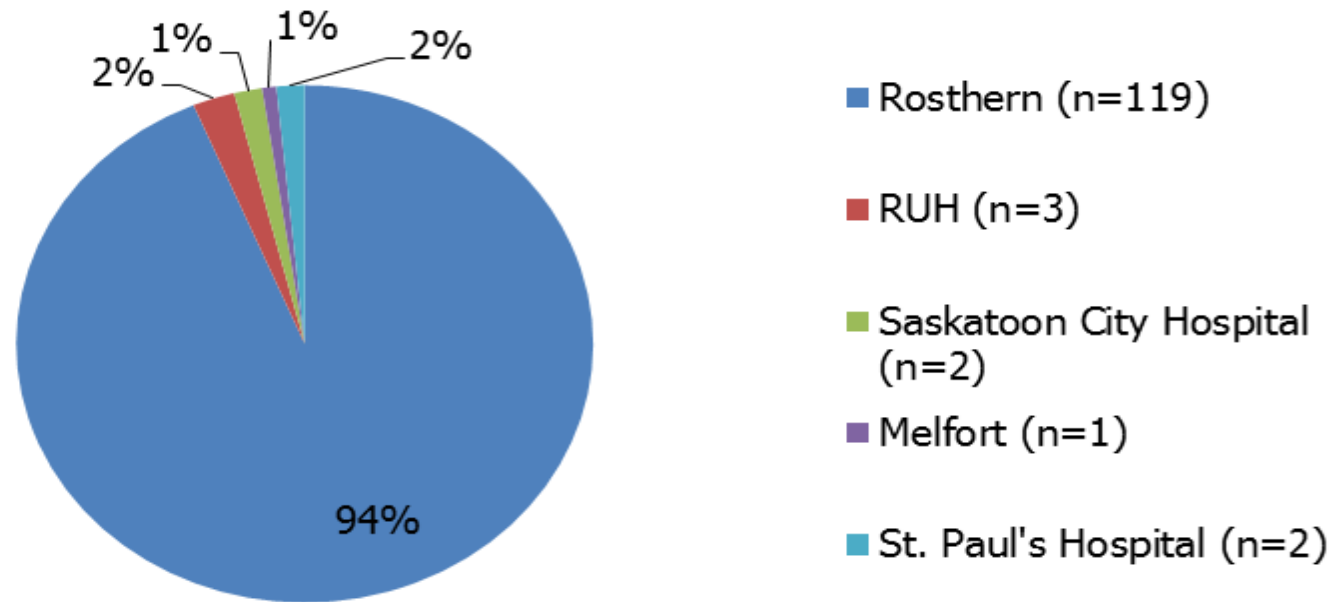
- Dressing changes
- Suture removal
- Blood pressure monitoring
- IV antibiotics
- Flu vaccination

Statistics



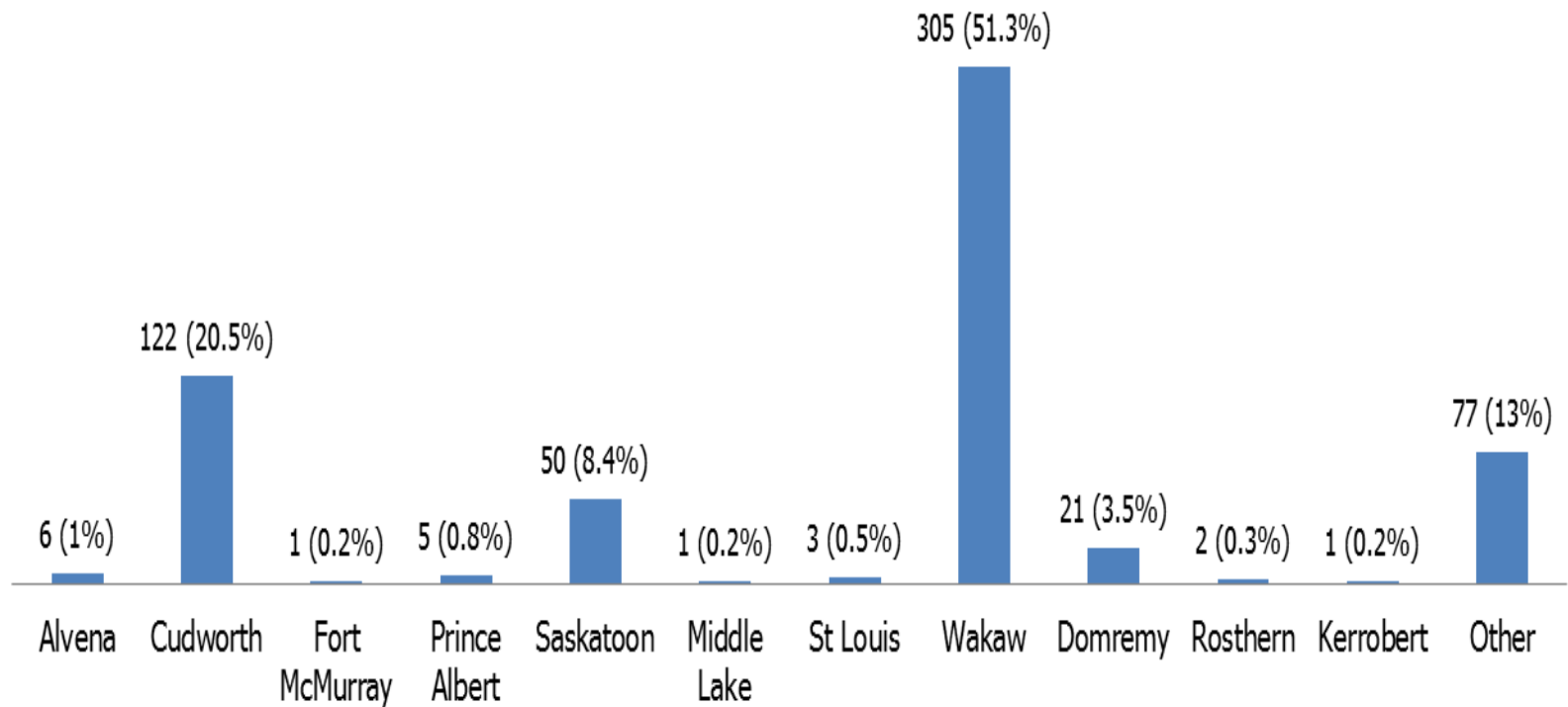
Statistics

CEC WAKAW - TRANSFERS BY DESTINATION - Sep 2014 to Mar 2016 (N =127)



Statistics

CEC WAKAW - # PATIENTS BY PLACE OF RESIDENCE - Sep 2014 to Mar 2016 (N= 594)



Uniqueness

- Paramedic Model
- Hours
- Location
- Rosthern Connection
- EMR
- VIDYO

Future Considerations

- Development of communication strategy
- Model Enhancements:
 - Further expansion of Primary Health Clinic hours
 - Extend Lab and X-ray / Point of Care
 - Increased Paramedic Scope
 - Education / information sessions

QUESTIONS?

